



May 24, 2004

Dear Mr. Glenn West,

I would like to express my sincere appreciation for the assistance of Mrs. Kathy Hill from the DAPS Bangor Office for her support in the VAQ-138 Change of Command Ceremony that was held on May 6, 2004.

Mrs. Hill managed the production of the invitations, announcements and programs that were instrumental to the success of the Change of Command ceremony. She was a consummate professional, providing exceptionally prompt and cheerful customer service while delivering the highest quality products. Her exceptional customer service and attitude was evident in every interaction and is worthy of the highest praise and recognition. Mrs. Hill and her staff helped make what is usually a very hectic transition period into a smooth, seamless affair.

Please forward my sincerest thanks to Mrs. Hill and the staff of DAPS Bangor. I look forward to the next opportunity to utilize their invaluable services.

Sincerely,

W. J. JENSEN
Commander, U.S. Navy
Commanding Officer
Electronic Attack Squadron 138

THANK YOU!