



YOU MAKE THE
difference

Certificate of Appreciation
presented to

Kathy Jackson

In recognition for your outstanding support in the planning and execution of Exercise "October Frost 03". This multi-agency, community-wide exercise tested all facets of Emergency preparedness through the use of a Weapons of Mass Destruction scenario and validated DLIS's ability to operate business operations and mid-tier information systems from alternate recovery sites.



JOSEPH D. CASSEL, JR.
Colonel, USMC
Commander
Defense Logistics Information Service



DEFENSE LOGISTICS AGENCY

DEFENSE LOGISTICS SERVICES CENTER
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IN REPLY
REFER TO DLIS-KB

MEMORANDUM FOR MS. KATHY JACKSON, DAPS BATTLE CREEK, MI

THROUGH: WYOMA SMITH DLIS-KBSA

SUBJECT: Letter of Appreciation

I want to take this opportunity to express my thanks to the DAPS staff, specifically Ms. Kathy Jackson, for outstanding help in working through the complex steps for properly requesting and receiving a large print job. Ms. Jackson took the time to sit and work with me with each step ensuring the finished product to be exactly what was required to perform the Navy Specific Cataloging Training - Phase One. Through Kathy's level of professionalism and dedication to excellence, the end result was not only a professional product, but one without error. What a fantastic success for DAPS and DLIS-KBSA!

Kathy, your guidance was extremely helpful and I thank you for sharing your knowledge with me. You are commended for your ability, job performance and knowledge, and selfless dedication. It was your dedication that allowed us to be ready to host our training. You should be extremely proud of your accomplishment in helping those around you.

A handwritten signature in cursive script, appearing to read "Wyoma E. Smith".

WYOMA E. SMITH
General Supply Specialist
DLIS-KBSA

Jackson, Kathy (DLIS/DAPS)

From: Barnes, Katie (DLIS)
Sent: Friday, September 05, 2003 12:02 PM
To: Jackson, Kathy (DLIS/DAPS)
Cc: Smith, Kevin (DLIS)
Subject: Printing of CRS

Hello,

I wanted to say thanks to both of you for getting the manuals together for me with such a short notice.

I truly appreciate it.

Thanks again,
Katie

From: Fahling, Loraine (DRMS)
Sent: Thursday, February 05, 2004 2:36 PM
To: DAPS - Battle Creek (DLIS)
Subject: Letter of Appreciation

DTC-DTWE

MEMORANDUM FOR DAPS

SUBJECT: Letter of Appreciation

I wanted to make someone aware of Kathleen Jackson's outstanding customer service that she provided to me the week of January 12-16. She was all by herself in the print shop and I had an unusual amount of copies that needed to be made for the DRMS offsite meeting. Many originals with 175 copies to be made of all of them. Not only did she print them all but with a great attitude. She had so much to do that week with everyone requesting last minute copywork for the offsite and just every day work that comes in. She did it all with a smile. I so appreciated her fast turn around and her great attitude. Please acknowledge her performance.

Thank you,

Lorraine Fahling

Lorraine Fahling
Human Resource Development Specialist :-)
DTC-DTWE

"If I can help somebody along the way, then my living shall not be in vain."